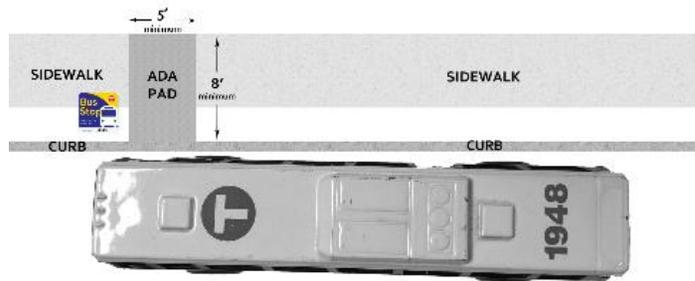


ADA Storyboard, Graphics shown in green

<p>1</p> <p><b>INTRODUCTION:</b> This video is being shown to demonstrate Metro Transit’s policy of stopping at the T-sign. The purpose of the policy is communicating with DeafBlind, blind, or deaf passengers, and addressing complaints about where Metro Transit’s buses stop. The goal of the video is twofold: 1. Improved communication with passengers with disabilities. 2. Renewed emphasis on Metro Transit policies regarding the DeafBlind, blind, and deaf communities.</p>	<p>2</p> <p><b>IMAGE:</b> Still of a bus stop (Hennepin Avenue/Douglas Avenue) note: This bus stop is used throughout the video</p> <p><b>TITLE APPEARS OVER IMAGE:</b> The Americans with Disabilities Act and Metro Transit Bus Stops</p>
<p>3</p> <p><b>TEXT APPEARS OVER IMAGE:</b> Metro Transit strives to ensure that all of its bus stops are ADA-compliant</p> <p><b>TEXT APPEARS OVER IMAGE:</b> What does an ADA-compliant stop look like?</p>	<p>4</p> <p><b>NEXT THREE IMAGES:</b> Slightly different illustrations of bus stops showing the measurements of the waiting pad (8’ x 5’)- the differences shown are sidewalk configurations. The first image features an 8’-wide sidewalk.</p> <p><b>TEXT (stays overlaid on images as they transition):</b> The bus stop waiting pad is a 5’ x 8’ pad made of a hard material that provides greater access to the bus for wheelchair users, the elderly, and other disabled passengers</p>  <p>The diagram shows a top-down view of a bus stop. A central rectangular area is labeled 'ADA PAD' with dimensions '5' x 8'' indicated. This pad is flanked by 'SIDEWALK' areas. A 'CURB' is shown at the bottom edge of the sidewalk. A bus is shown at the curb, with the number '1948' visible on its side.</p>

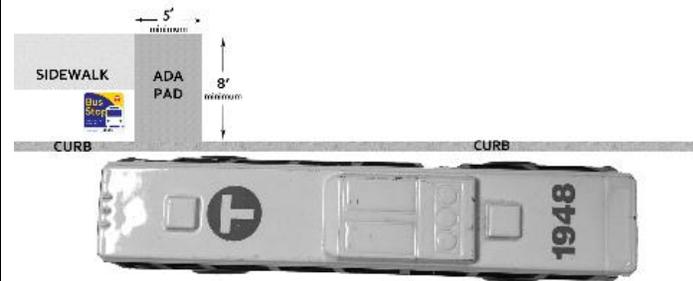
5

The second image features a narrower sidewalk and a road verge/boulevard



6

The third image features a sidewalk that provides access to the pad from one side only



7

IMAGE:  
Still of the bus stop

TEXT:  
You must always stop at the bus stop sign unless it is unsafe to do so

Make sure

1. The T-sign is visible through the front door of the bus; or
2. The disabled person or their dog is visible through the front door of the bus; or
3. The bus operator exits the bus and communicates with the disabled person

8

TEXT CONTINUED:  
Clearly announce your route

Report any unsafe conditions on an OCR or talk to a supervisor or manager

<p>9</p> <p>Live shot of the Hennepin Avenue bus stop with bus pulling up. A man is waiting for the bus at the T sign. He's holding a white cane. Two other people wait on the other side of the bus shelter, further from the T sign. The bus pulls up to the T sign and the man with the cane.</p> <p>TEXT: Passengers not at the bus stop sign will need to walk to your front door</p> <p>The man with the cane boards the bus, the other people walk the length of the bus and board</p>	<p>10</p> <p>IMAGE: Still of the bus stop</p> <p>TEXT: You may need to pick up a disabled customer who is not at the bus stop sign</p>
<p>11</p> <p>Live view from the interior of the bus approaching the stop. The man with the cane is standing back about 40 feet from the T sign. The bus stops where he is waiting.</p> <p>Exterior live view of the stop. Passengers load where the man with the cane is standing (back away from the T sign). A man walks to the bus from the T sign.</p>	<p>12</p> <p>Interior and exterior views of bus driving slowly by the T sign</p> <p>TEXT: If you stop short of the bus stop sign, be sure to clear the rest of the stop before departing</p>

<p>13</p> <p>Still shot of man with a cane waiting at a T sign</p> <p>TEXT: If you are the second (or third, or...) bus</p> <p>Still shot goes live. Front door of the bus opens</p> <p>TEXT: "Hello, I am the 25. I see a route 6 bus is coming in behind me."</p> <p>The man with the cane indicates he does not want this bus.</p>	<p>14</p> <p>Live view from interior of a bus pulling in behind another bus, switches to exterior view of two buses, passengers loading on the second bus.</p> <p>View switches back to the man with a cane waiting at the T sign. The bus he didn't want pulls away.</p> <p>TEXT: remember to clear the rest of the stop before departing</p>
<p>15</p> <p>Interior and exterior views of the second bus pulling forward. Bus stops for the man with a cane, door opens.</p> <p>TEXT: "Hello! I am the 6E."</p> <p>Man with cane boards this bus. Fade to black</p>	<p>16</p> <p>Exterior view of the bus stop. The man with a cane is waiting at the T sign. A bus has stopped for him; its door is open. View changes to a second bus pulling in and two people boarding it. View is back to the first bus and the man with a cane.</p> <p>TEXT: "I have to sit here a little while. There is a 6 line bus coming from behind me."</p> <p>The man with the cane nods and moves a few feet ahead of the T sign</p>

17

The second bus pulls out and around the first bus.

TEXT:

remember to clear the rest of the stop before departing

The second bus stops in the traffic lane next to the stopped bus where the driver can see the area around the T sign, front door opens

TEXT:

"Hello! I am the 6E."

Man with a cane crosses in front of the waiting/parked bus to the 6E

18

TEXT:

SUMMARY

Always pull up to the bus stop sign unless it is unsafe to do so

Clearly announce your route

You may need to pick up a disabled customer who is not at the bus stop sign

Clear the stop completely before departing